Symantec™ Desktop and Laptop Option 7.6

Automated protection for desktops and laptops

Data Sheet: Backup and Disaster Recovery



Overview

With the majority of business-critical information residing outside the data centers or on off corporate servers, protection for desktops and laptops is a must. The Symantec™ Desktop and Laptop Option is an easy-to-use solution which provides reliable automated file backup and recovery for Windows and Mac's desktops and laptops. Symantec, the market leader, in data protection provides data privacy for CXO and higher management's data using VIP profiles which provides exclusive rights to restore their data. Whether desktops and laptops are connected to the network or are working offline, the Desktop and Laptop Option provides continuous data protection regardless of the connectivity.

Symantec DLO supports file level deduplication and content aware deduplication of Outlook PST and Lotus Notes NSF files. Symantec DLO retains only one copy of a file or a PST/NSF attachment, which multiple users or computers may share. This process eliminates data duplication and increases efficiency in handling backup and storage.

Files can be backed up continuously, as per schedule, or manually ensuring safety and security of data stored on desktops and laptops. This data is protected and recoverable in the event of data loss or system failure. Not only improving data protection and efficiency, DLO enables users to have their personalized notifications and gives them the rights to restore their own files. It also maintains synchronization between multiple desktops and laptops, and hence the most updated file versions are available on all of a user's computers.

Routine administrative tasks can be delegated by creating Multi-level administrators with restricted or full privileges. Since DLO does not require a dedicated stand-alone server as competing products do, it easily integrates into an organization's existing IT infrastructure and policies, helping lower the total cost of ownership.

Product highlights

- Single data backup solution for Windows and Mac users'.
- Provides continuous and scheduled automated data protection for desktops and laptops.
- Built-in global source-side data deduplication.
- Synchronizes files between multiple machines.
- Built-in Automatic Integrity Checker (AIC) for reliability and data integrity.
- Data privacy profile for the VIP users with exclusive restore rights.



- · Open file backups.
- Administrators with restricted privileges for role delegation and task management.
- CPU throttling for fine tuning backup performance.
- Provides notification to users with the ability to easily restore their own files and folders.
- Includes centralized management that supports up to 16,000 desktops and laptops.
- Integrated 256-bit Advanced Encryption Standards (AES) encryption.
- Highly scalable solution for multi-site and large scale environment.

Key features

- **Automated file protection**: The Desktop and Laptop Option copies the user's data to a network share. The Symantec Desktop and Laptop Option (DLO) provides automated file protection for both desktops and laptops.
- Integrated data deduplication: Reduces bandwidth usage and storage capacity resulting in faster backups.
- Synchronization of files: Users can access data wherever and whenever they need it.
- **User profiles:** Administrators can logically group users by department or functions and tailor parameters specific to each group's needs.
- User's data restore: Users can restore files quickly and easily, online or offline, without IT assistance.
- **Flexibility:** Administrators can customize the Desktop and Laptop Option to select which files to back up, when to back up, where data needs to be stored, and how much bandwidth to use.
- **Scheduling:** Files can be backed up continuously, as per schedule, or manually.
- Offline backup/restore: When users are offline, the Desktop and Laptop Option will backup files to a local folder. These files can be restored by DLO from the local folder. Once the connection is restored, the data will be moved from the local folder to the network share.
- Microsoft Outlook® mail files (PST) protection: Protects PST files at the message level.
- **Application yielding:** Administrators or users can opt to yield the Desktop and Laptop Option when specified applications are in use.
- Remote installation of DLO Agent: Multiple DLO Agents can be installed simultaneously on remote machines.
- Integrated encryption: AES (256 bit)
- **Centralized management:** Centrally manages backup and recovery tasks for multiple desktops and laptops across the entire organization.

Key DLO 7.6 Features

- Mac Agent Support: DLO supports backups on Mac desktops and laptops.
- Open file backup: Files gets backed up in the open state after file save operation.
- VIP profiles: Profiles for VIP users to get exclusive restore rights on their data.
- **Backup Interruption tolerance**: Resumption of backup jobs from the point of breakage, when network connection is restored.



- Automatic Integrity Checker (AIC): Ensures data reliability and integrity.
- IBM Lotus Notes * mail files (NSF) protection: Protects NSF files at the message level.
- **Bandwidth and CPU throttling:** Ability to configure the maximum amount of bandwidth and CPU cycles the Desktop and Laptop Option can use.
- **Multi-level Administrators' role:** The administrator can create multiple sub administrators for tasks delegation and management.
- Reports: Comprehensive reports on successful backup time, Storage Statistics, Alerts, Data and Operations status.

Key benefits

Simple, easy to deploy, and use

The Desktop and Laptop Option is a network share based protection and synchronization solution for Windows and Mac that enhances current IT desktop and laptop protection policies using an organization's existing IT infrastructure.

The Desktop and Laptop Option provides continuous file based Protection, Scheduled and manual backup of critical user data by automatically copying data from a desktop or a laptop over to a network share. Once on the share, the data are then reliably stored using Symantec DLO. This data then can be restored by Administrator or end user to the same machine or any other target location. DLO administrator can create an administrator with restricted privileges for task delegation. The administrator can also delegate privileges to end user for self-data backup management.

Safeguard desktop and laptop data

The Desktop and Laptop Option provides automated continuous data protection, schedule or manual backup option for users whether they are in the office or on the move. Protection is provided whether the

computer is online or offline. When the computer is not connected to the network, files created by the user are backed up to a local folder. Once network connectivity is restored, the files are then backed up from the local folder to the designated network share. As a result, users can work and travel knowing their data is safe. In the event of data loss or system failure, files and folders can be easily restored in minutes. The Automatic Integrity Checker (AIC) ensures reliability and integrity of backed up data. The Desktop and Laptop Option provides secure data transfer with AES 256-bit encryption and Compression for delta and dedupe backups. DLO backs up files even when they are open.

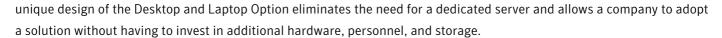
Reduce storage

Intelligent source-side deduplication with content aware intelligence helps manage data growth and effectively reduces rising storage costs by storing only a single copy of duplicate data. Deduplication has the power to transform information management. It keeps storage at predictable levels while greatly reducing storage requirements.

Reduces total cost of ownership

By automating the process of copying user data onto a network share, the Desktop and Laptop Option easily fits into existing infrastructures. This reduces total cost of ownership by maximizing utilization of current resources. In addition, the





Synchronization

With synchronization, users can access their data from multiple computers at multiple locations. For example, executives working on a PowerPoint at a desktop in the office can access the latest version of that file from their laptop, whether they are at home, on the move, or visiting a client. Users can access their latest files wherever and whenever they need them.

Comprehensive solution

The Desktop and Laptop Option provides data protection beyond the main office out to individual desktops and laptops. With the Desktop and Laptop Option users can rely on one source for a comprehensive data protection solution for their Windows and Mac machines. In addition, the Desktop and Laptop Option is also integrated with Microsoft Active Directory® resulting in the ability to logically group users by department or function and customize parameters specific to each group's needs.

VIP user's data privacy is also ensured by exclusive restore rights.

Design for Scalability

The Desktop and Laptop Option is a highly scalable product for multi-site environment and remote site endpoint backup management. Product components can be installed on a single server machine or multiple servers' machines. DLO provides flexible deployment architecture options based on the organizations' size and needs.

Upgrading to Symantec DLO 7.6

Upgrade to Symantec DLO 7.6 is supported from the following older versions:

- Symantec DLO 7.5 SP1
- Symantec DLO 7.5
- Symantec DLO 7.0
- Symantec BE-DLO 2010 R3
- NetBackup DLO 6.1 MP7



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More Information

Visit our website

http://enterprise.symantec.com

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our website.

About Symantec

Symantec is a global leader in providing security, storage, and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored. Headquartered in Mountain View, Calif., Symantec has operations in 40 countries. More information is available at www.symantec.com.

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